

CASE STUDY

4 - 5 FEBRUARY 2021 NSW CHILD PROTECTION LEGAL CONFERENCE

Working together for children and families



OVERVIEW

This conference was a partnership made up of the NSW Children’s Court, Legal Aid and the Department of Communities and Justice (DCJ). In 2021, the three organisations, who are all part of the Stronger Communities cluster, came together to host this combined legal conference in a hybrid format that featured both in person plus digital elements.

The objectives of the conference were to provide legal updates and discussions on relevant areas of child protection and adoption law - in particular covering the recent reforms and amendments to the Care Act, and educate staff and other attendees on current social, health, medical and scientific research and evidence relevant to child protection law and practice.

Conference attendees included Supreme Court and District Court Judges, Family and Federal Court Judges, Children’s Court Magistrates, members of the NSW Civil and Administrative Tribunal, funded service providers, legal practitioners, social workers, researchers and others working or researching in the area of child protection.

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From the outset we knew our event would be in good hands at ICC Sydney. In particular, the audio visual team understood the rigors of planning a hybrid event which requires minute by minute scheduling taking into consideration the needs of our audiences whether they were able to attend in person or access the live stream remotely.

The AV service was critical in guiding us through the intricacies of organising a hybrid event during a pandemic. The work of the whole team and especially our dedicated Audio Visual Project Manager was phenomenal. Their professionalism from the initial planning meetings through to the event day provided me with unwavering confidence in delivering the event.

Along the planning journey, we really appreciated the ICC Sydney team’s proactive assistance in implementing their EventSafe operating protocols, their flexibility and agility in delivering on the complex requirements and their range of culinary options ensuring high quality service and safety measures went hand in hand. It was wonderful to again work with a fantastic team of event management professionals and the response from our stakeholders and delegates regarding the event has been overwhelmingly positive.

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Rebecca Wallis, Senior Events Officer, NSW Government Department of Communities and Justice



220 in person child protection and legal professionals were onsite at the event



467 remote viewers



4 meeting rooms booked for interactive, educational sessions



Level 5 Foyer used for displays from major sponsor The Law Society of New South Wales



48 invited speakers across 2 days



Team members from all departments of ICC Sydney helped deliver the event including floor managers, culinary team members; event manager from the Events team, audio visual crew on the day as well as business development, marketing and communications support team members

SERVICES

The NSW Child Protection Legal Conference event utilised four meeting rooms within ICC Sydney's Convention Centre and the plenary sessions focused in the Grand Ballroom.

With established 'EventSafe' operating protocols in place, ICC Sydney supported the NSW Child Protection Legal Conference to proceed in a COVID safe environment whilst meeting the current NSW Government regulation of one person per four square metres.

ICC Sydney's EventSafe Operating Guide provided the framework encompassing the broad operating principles that overlaying the safe delivery of all events in an environment transformed by COVID-19. ICC Sydney is a registered COVID safe business having registered a COVID safe plan with NSW Government.

Ensuring a safe arrival process, delegates were able to scan the QR code which assisted with the record keeping obligations. Hygiene measures were set up throughout the venue including hand sanitiser stations and advisory signage. ICC Sydney's team ensured the attendees could meet with peace of mind knowing that the upmost safety measures were rigorously planned and in place.

Each meeting room was set up to accommodate physical distancing of one person per each four square metres and allow for seating to be set 1.5 metres apart. The larger size of the Grand Ballroom and the meeting rooms allowed for ample spacing between attendees.

The audio visual experience was seamlessly delivered for the live audience as well as remote viewers. The program featured international speakers who were brought into present in the plenary via Zoom technology.

The panel sessions included a combination of speakers live on stage and others brought in via Zoom. Question time was facilitated for both the in person and remote audiences.

In the evening of the first day, ICC Sydney's team turned the plenary space in the Grand Ballroom around for a networking function by using lighting effectively to create ambience and shift the look and feel of the space.



A NSW Government project, ICC Sydney was delivered in partnership with Darling Harbour Live, comprising Lendlease, Hostplus, Aware Super, Capella Capital, ASM Global and Spotless FM.

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